

## VORBOSS: AN UPDATE ON THE FOUNDATIONS PROGRAMME

<u>Vorboss'</u> Foundations Programme launched in February 2021, and has continued to play an important role for the company over the last 12 months, since it was last featured in the London Local Skills Improvement Plan published in 2023.

The training academy has now given more than 250 young people new skills, and new career opportunities. The skilled installation technicians that the training centre helps to create are instrumental in expanding Vorboss' dedicated business fibre network across London, while also becoming potential long-term contributors to the telecom industry.

Recognising the importance and value of female representation, Vorboss has redesigned their uniforms and tools to fit women, introduced field-based welfare vans, and implemented period days. These all demonstrate Vorboss' commitment to supporting the needs of female technicians, creating a more welcoming and supportive environment in what is considered a typically male career.

Quality of connection is becoming increasingly important to enterprise customers. Through the inhouse Vorboss training academy, and the commitment to only use in-house technicians, Vorboss puts that quality requirement at the heart of their operation. Two current Internal Quality Assessors joined Vorboss as trainees with no telecoms experience – they've been through the Academy, shown their expertise in the field, and now they carry the flag for quality.

They're a symbol of both the commitment to the highest standards, and the opportunities for career growth at Vorboss, with training at the heart of the business.

With a highly-skilled workforce that reflects the diversity of the communities it serves, Vorboss is well-positioned for continued growth and innovation as it continues to connect London's most demanding businesses.